



February 28, 2020

Fontainebleau Miami Beach information regarding Coronavirus (COVID-19)

At Fontainebleau, our top priority is always the safety and wellbeing of our guests, visitors and team members. We continue to closely monitor updates on the coronavirus (COVID-19) and its impact on travel, alongside partners at the Florida Department of Health (FDOH), the Centers for Disease Control (CDC) and the US Travel Association (USTA) and local government.

Currently, there are no confirmed cases of coronavirus (COVID-19) in Miami-Dade County, FL.

However, Fontainebleau has developed and put into place a comprehensive Pandemic / Epidemic Exposure Control Plan, covering all hotel departments. This plan includes additional measures for the prevention of the spread of germs, including:

- Placement of extra hand sanitizer dispensers in high trafficked areas
- Purchase and distribution of individual hand sanitizers for all employees
- Increased deep cleaning of all surfaces in both public and employee areas. Many of the systems in our public restrooms are touch-free using automatically flushing toilets and hands-free faucets
- Increased focus on cleaning in all culinary and food & beverage operations. All culinary team members receive the ServeSafe certification from the National Restaurant Association
- An on-call physician program to provide on property treatment if necessary
- Ongoing communication to employees, through newsletters and signage, on the importance of practicing proper hand hygiene, including:
 - Frequently cleaning hands by using alcohol-based hand rub, hand sanitizer or soap and water, washing hands for at least 20 seconds
 - Coughing or sneezing into a tissue and then immediately disposing of the tissue and washing hands

Fontainebleau safety and security staff are fully trained on the proper techniques to prevent transmission of illness. We are dedicated to ensuring these protective measures are in place and will continue to provide up-to-date information and regular communication to our team members and partners.

For additional information please visit:

1. Centers for Disease Control (CDC): <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
2. US Travel Association (USTA): <https://www.ustravel.org/toolkit/emergency-preparedness-and-response-coronavirus>
3. World Health Organization (WHO): <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

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